Mandarin Oriental Hotel, Bangkok Protects Employees' and Customers' Data with Endpoint Protector DLP

PROFILE

Industry
Hospitality

The Challenge
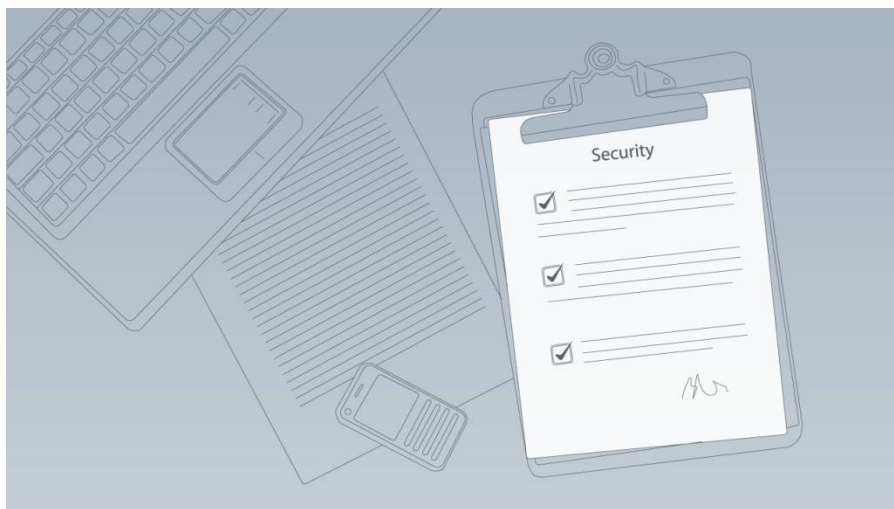Close monitoring of employee activity regarding data transfer.

The Solution
Endpoint Protector 4

Why Endpoint Protector?

- Great features
- Monitors, blocks and alerts data transfers
- Ease of use and installation

COSOSYS

Data Security Care

Award-winning hotel secures critical data with Endpoint Protector 4 by CoSoSys

About Mandarin Oriental Hotel

Mandarin Oriental Hotel Group is the award winning owner and operator of some of the most luxurious hotels, resorts and residences located in prime destinations around the world. Increasingly recognized for creating some of the world's most sought-after properties, the Group provides 21st century luxury with oriental charm. Above all, Mandarin Oriental is renowned for creating unique hotels through distinctive design and a strong sense of place, luxury hotels right for their time and place.

The Challenge

Mandarin Oriental from Bangkok is a truly remarkable five-star hotel that managed to become a top destination through contemporary, classic yet cutting-edge, unique blend of luxury and comfort. Their success comes from style, service and excellence, and these strong points translate into know-how that has to be kept securely inside the hotel's premises.
The challenge is that employees from the reception, marketing department, HR department, and others, handle critical data and transfer it for job purposes on portable storage devices making it vulnerable to leakages and losses.

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"We like Endpoint Protector 4 because it gives us the possibility to identify portable storage devices connected to the network and to restrict the transfer of information. Endpoint Protector offers granular control over portable media, with policies for devices, computers, users, groups and even custom classes."

**IT Manager
Mandarin Oriental,
Bangkok**

The Solution

The IT Manager of the Mandarin Oriental chose Endpoint Protector 4 because it was recommended by their trusted partner and the proof of concept revealed a great fit between their requirements and Endpoint Protector's features.

File Tracing and File Shadowing are among the preferred features because they disclose file transfers on portable media, meaning exactly what user, from what computer, in what moment, what file and on which device did the transfer occur. Additionally, the software provides a copy of the transferred file, for the Admin to see exactly what the file contains and if the title of the file corresponds with its content. For example, the title could be "Hotel presentation", but to contain the personal records of all the staff.

On a scale from 1 to 5 (one being "poor" and five being "excellent"), the hotel's IT Manager rated all aspects related to Endpoint Protector 4 as excellent - features, granularity, ease of installation, ease of use, support and updates, availability of staff when calling or asking for assistance, and competitive pricing. When asked about the experience he had in dealing with our Support team and our company in general, the hotel's IT Manager had a positive response.

About Endpoint Protector Security Solutions

Endpoint Protector 4 protects Windows, Mac and Linux computers against data loss, data theft and data leakage by monitoring and blocking file transfers to cloud services and applications like e-mail, Skype, web browsers and many others through Data Loss Prevention. The solution controls also portable storage devices like USB sticks, CDs/DVDs, HDDs, memory cards and others on Windows, Macs and Linux endpoints. It provides strong security policies, preventing users from taking unauthorized data outside the company.

Companies will stay productive while maintaining their most valuable data safe. Endpoint Protector makes work more convenient, secure and enjoyable with mobile and portable devices and is offering an excellent ROI.

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