



Customer satisfaction survey

CASE STUDY | Patient First

PROFILE

Industry

Healthcare

The Challenge

Ensuring compliance with different data protection regulations and close monitoring of the employees' activity in regards to data transfers.

The Solution

Endpoint Protector 5.2.0.6

Why Endpoint Protector?

Patient First chose Endpoint Protector because the solution comes with granular policies and settings as well as due to its user-friendly interface.

About Patient First

Patient First is a chain of urgent care centers in the United States with the mission of making access to quality medical care as convenient and cost-effective as possible. The centers allow patients to walk in and receive diagnosis and treatments for common symptoms and ailments that can receive outpatient care without an appointment. Established in 1981, PatientFirst currently has 75 locations in Virginia, Maryland, Pennsylvania, and New Jersey.

The Challenge

Patient First was looking for a solution that helps them to achieve compliance with different data protection regulations like HIPAA or PCI DSS. Another important aspect the company was searching for was to get a close monitoring of employees' activity and related data transfers.



About Endpoint Protector

Endpoint Protector is an advanced all-in-one Data Loss Prevention solution for Windows, macOS and Linux, that puts an end to data leaks and data theft as well as offers seamless control of portable storage devices. Its content filtering capabilities for data at rest and in motion range from file type to predefined content based on dictionaries, regular expressions or regulations such as GDPR, HIPAA etc.

Endpoint Protector makes work more convenient, secure and enjoyable while using mobile and portable devices, and delivers excellent ROI.

The Solution

Patient First is using our Device Control module which allows full control of peripheral ports and connected storage devices. Sensitive data - like personally identifiable information (PII) or personal health information (PHI) - is protected from leaving the company's network by managing the rights of each device; device rights can be configured globally, per group, computer, user and device.

On a scale of 1 to 5 (one being "poor" and five being "excellent"), Patient First described Endpoint Protector's granularity, ease of use and availability of staff when calling or asking for assistance as excellent.

Endpoint Protector comes with a large database of predefined policies for the most common types of sensitive data as well as policies meant to support achieving compliance with PCI DSS, HIPAA etc. The solution has a modern user-friendly interface that offers a short learning curve and allows even non-specialized personnel to easily understand and use it.



**ENDPOINT
PROTECTOR**

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